

# Western Ontario Health Team (WOHT)

Activities during January 2021

## Coordinating Council Membership

Welcome to Todd Stepanuik, CEO, Middlesex Hospital Alliance, and Jackie Schleifer Taylor, Interim CEO, LHSC.

## Year 1 Population

Patient/client/caregiver participation in all activities:

- Co-design: bringing together patients, clients, etc., with assistance from St. Joseph's Care Partnership office to create a co-design process to use on a continuous basis. Determine what other assistance is needed.
- Engage patients meaningfully every step of the way. Imperative to have people from Year 1 population at leadership tables and working groups. Enlist assistance from Patient Client Caregiver Council.

Quadruple vs quintuple aim: Suggestion to align with Ministry approach (quadruple aim) but call it "health equity driven quadruple aim" as health equity is foundational to all elements of quadruple aim.

Confirmed: WOHT Year 1 ends March 31, 2022.

Current state defined and mapped; supports identification of care gaps and allows WOHT to begin to plan for the future. Added 12 social determinants of health (Canadian Public Health Association) as a foundation.

Group now planning for implementation – how to identify patients, what to do differently with them and how best to support providers that provide care. More to come at February Coordinating Council meetings.

## Operations

- Original Operations Working Group disbanded and thanked for their work.
- Highlights of WOHT Lead presentation (attached):
  - Celebrate accomplishments - submission of self assessment; MOH announcement approving WOHT; Year 1 priority population determined; Patient Client Caregiver Partner Council Terms of Reference and WOHT governance framework completed
  - MOH expectations: advancing health care transformation enshrined in the Connecting Care Act, 2019; COVID-19 response; ending hallway health care and ensuring all patients receive timely access to quality health care
  - Outlined general requirements and strategic deliverables from MOH agreement (attached)
- Draft budget for Operations team includes compensation for participation by patients/clients/caregivers as well as physicians/clinicians. MOH agreement requires meaningful engagement with these groups.
- Primary care/physician reimbursement/compensation - includes NPs and health professionals as

well as family physicians and specialists:

- To consider today: reimbursement for time spent in meetings/preparing for meetings is considered part of eligible activities in MOH agreement. OHTs do not yet have a common approach to reimbursement. Ontario Primary Care Council has provided recommendations
- Operations team recommendations approved by Council:
  - Standardize WOHT reimbursement rate for time (per hour, per diem), informed by the final recommendation from the Ontario Primary Care Council
  - Standardize WOHT reimbursement rate for expenses in alignment with the [Travel, Meal and Hospitality Expenses Directive](#) for the Government of Ontario
  - Retroactively reimburse physicians for meeting time contributed to date (retroactive to November 16/20 as per MOH agreement)
  - Establish accountability for reimbursement/compensation as well as the associated process/documents
  - Potentially evolve WOHT approach to primary care/physician reimbursement/compensation, as WOHT evolves locally (e.g., membership evolves) and OHTs evolve provincially
  - Individual circumstances may affect reimbursement/compensation

## COVID-19 Response

- Status/response/vaccine approach
  - Starting to see patient transfers to other hospitals, e.g., Erie-St. Clair to LHSC
  - Impact on surgeries, e.g., book day stays first, delay more complex surgeries till later
  - Many LTC homes in outbreak – IPAC, PPE, staffing issues addressed. LTC received new testing guidelines on January 27/21; still determining the process to test staff (three times a week) and caregivers (upon on every entry).
  - Vaccine – The COVID-19 Vaccination Clinic, located at Western Fair District Agriplex, resumed delivery of COVID-19 vaccinations on Monday, February 8, after shifting to vaccinate LTC and retirement homes based on amount of vaccine available. Good compliance from staff who have been involved in outbreaks, but some vaccine hesitancy also seen. Middlesex-London Health Unit developing health resources to promote vaccination among health care workers. Clarify where home care workers/caregivers fit into this.
  - New local working group on vaccine prioritization (PHU, hospitals, primary care, others) – prioritization framework coming out weekly to health care providers.
- COVID remote patient monitoring by LUC3 clinic and primary care providers to follow patients in community. Clinic follows patients as long as necessary as some patients have ongoing physical challenges – chronic COVID. Discussions to ensure support in Middlesex County.

## Communication with patients, stakeholders and public

- Members will distribute this monthly update widely through their sectors/clusters
- FYI: [Here 4 Help - Elgin Middlesex](#) - site hosted by CMHA Middlesex Elgin with resources and guidance for all to help navigate the 'new and temporary' normal.

## Upcoming

- Patient/client/caregiver co-design process
- Cluster collaboration agreements with WOHT
- Process for WOHT accountability reporting to MOH
- Year 1 population – implementation phase

Coordinating Council	Operations Team
Amber Alpaugh-Bishop – Lead WOHT	Katey Young – Executive Support
Linda Crossley–Hauch – Co-Chair Michael McMahon – Co-Chair	Kathlene Campbell-Conlon Nancy DoolKontio
Linda Sibley, Addictions Alternate: Beth Mitchell, Mental Health	Janet Dang Patricia Hoffer
Judi Fisher, CSS Alternate: Carol Walters, CSS	Matthew Meyer Daniel Pepe
Vineet Nair, Primary Care Alternate: Cathy Faulds, Primary Care	Susan Vollbrecht
Gord Schacter, Primary Care Alternate: Daniel Pepe	
Scott Courtice, Primary Care Organization Alternate: Gail McMahon	
Daryl Nancekivell, Home & Community Care	
Gillian Kernaghan, Hospital Alternate: Jodi Younger, Hospital	
Todd Stepanuik, Hospital Alternate: Stephen Ouellette, Hospital	
Jackie Schleifer Taylor, Hospital	
Neal Roberts, EMS	
Anna Foat, Patient/Caregiver Alternate: Aindrea Cramp, Patient/Caregiver	
Louise Milligan, Patient/Caregiver Alternate: Gary Jazey, Patient/Caregiver	
Tanya Pol, Long Term Care Alternate: Lisa Maynard, Long Term Care	
Chris Mackie, Public Health	
TBD, Indigenous Health	
Craig Cooper, City of London	
TBD, County of Middlesex	