



Middlesex London Ontario Health Team Digital Health Project Manager
1 FTE Contract

As part of the healthcare system transformation currently underway in Ontario's healthcare system, the Middlesex London Ontario Health Team is seeking a Project Manager to support the MLOHT Digital Health Working Group, to advance digital health initiatives in support of the purpose of the MLOHT:

Improving our healthcare experience together – where people are heard, care is connected, and whole health is possible for everyone

The Digital Health Project Manager has proven experience leading complex projects of medium to large scope within a multi-site and/or regional environment, using best practice project management methodology and tools, preferably in a healthcare environment. Reporting to the Middlesex London OHT Senior Project Manager, the Digital Health Project Manager will lead multiple projects concurrently with a specific focus on the digital health strategy, the drive to population health management, and the role of digital enablers to improve integrated care, patient/client, caregiver, and provider experiences and health outcomes. The Digital Health Project Manager will be responsible for the planning and coordination of all aspects including monitoring the progress of each team to ensure successful delivery (on time, on budget, within scope). The ideal candidate will be comfortable navigating ambiguity and creating the structure necessary for successful planning and implementation during a time of significant system change. This individual will be an excellent communicator who will ensure that patient/client and caregiver partners are central to planning and decision-making.

Key Competencies

- Ability to collaborate with leadership and other diverse stakeholders, to research and analyze digital enablers to better connect care, enable system-wide integration and optimize care delivery; provide support with the development of recommendations
- Self-directed, highly motivated with excellent and effective interpersonal and communication skills (both written and oral)
- Demonstrated participatory leadership, motivational and organizational skills, and ability to guide and manage large, complex teams with multiple stakeholders
- Proven ability to build, strengthen, and maintain relationships and partnerships with diverse stakeholders
- Demonstrated proactive problem-solving, change facilitation, and risk management
- Demonstrated innovative thinking and ability to handle and navigate ambiguity while setting and managing stakeholder project expectations

- Demonstrated proficiency using appropriate tools to develop full-scale project implementation plans, project timelines and milestones, progress reports, and document repositories
- Results-oriented; manages finances associated with the project and supports ongoing data collection, analysis and reporting for continuous oversight, monitoring, and quality improvement

Qualifications and Experience

- Post secondary education in a related health discipline, public administration, computer science, or business administration required, Masters degree an asset
- Minimum 3+ years of direct project management experience within multi-site and/or regional healthcare environments such as hospitals, long-term care, government, or private sector strongly preferred
- Experience with planning, directing, and coordinating Information Technology projects and teams preferred
- Certified Project Management Professional (PMP) preferred
- Experience and knowledge of current project management best practices, tools and techniques strongly preferred
- Demonstrated competency with project management software, such as Microsoft Project and Microsoft Office products, including Word, Excel, PowerPoint etc.
- Superior communication skills in formal and informal settings/situations
- Passion for health system improvement, health equity, and population health
- Experience applying a health equity lens to projects preferred
- Co-design/Experience Based Design experience an asset
- Strong understanding of Middlesex London communities, and familiarity with capacity planning analytics, solutions, and partnerships
- Ability to manage competing demands and meet demanding timelines
- Superior analytical, problem-solving abilities and data analysis and manipulation skills
- Ability to work under pressure and tight timelines
- Must have access to reliable transportation as travel between sites is required

Please send your resume and cover letter by August 28, 2022, to the following:
 Middlesex London Ontario Health Team Search Committee
 c/o Julie Goodchild, People Services Supervisor
 Thames Valley Family Health Team: hrtvfht@thamesvalleyfht.ca

To be eligible to apply you must have a Social Insurance Number and in some cases a valid work permit and must provide proof of completed COVID vaccine series (two vaccines with second dose received more than 14 days ago).

While we thank all applicants, only those under consideration will be contacted for an interview.

TVFHT is an equal opportunity employer and committed to hiring staff that reflect the full diversity of the communities where we live and work. Should you require accommodation in making an application, please contact our Support office. All qualified applicants, including minorities, indigenous, women, veterans and individuals with disabilities are encouraged to apply.